CV · NOVEMBER 2026

Jamie Robinson

Director • Specialist Support Worker, Neuro Support •
Christchurch

jamie@neurosupport.co.nz
neurosupport.co.nz
linkedin.com/in/jamierobinsonnz

I'm a support worker. Fifteen years of it, eight in intellectual disability services, and I'm neurodivergent myself.

For the last two years I've been building the other half: a support service in Christchurch, and the writing, evidence and safeguarding work that goes with it. Everything on these two pages points at something you can open or check.

01

Fifteen years on the floor

Community, behavioural and in-home support. Adults with intellectual disability, ADHD, autism, brain injury, and combinations of all of it. Twelve and a half of those years at Emerge Aotearoa in Christchurch. I worked from behaviour support plans on shift in the high-risk team and Supported Living. I implemented them; I didn't write them.

Referees available on request. The ones from Emerge know me as Johnstone.

02

Safeguarding judgement

I've handled disclosures in real rooms, and I've written the protocols since. Named specialist on two Disability Support Services safeguarding bids this year. My own service runs safeguarding, lone-worker and breach-response practice I wrote myself.

Capability statement on request.

03

The funding system, from the inside

Fifteen years of Individualised Funding and NASC work, on the client's side of the table. Thirteen plain-language answers on the rules since 1 April 2026, every one citing its official source with the date it was last checked.

neurosupport.co.nz/questions · /funding

04

Accessible writing, done properly

An Easy Read edition written to the standard. I work to a method that separates what a reader has to decode from what they have to hold, because they're different jobs and they fail in different ways.

neurosupport.co.nz/easy-read

WHERE I'VE WORKED

- **Neuro Support, Christchurch.** Founder. Director • Specialist Support Worker. 2024 to now
- **Ka Puta Ka Ora Emerge Aotearoa, Christchurch.** Casual RIDSAS support worker while I studied, 2012 to 2016. Full time in the mental health community service after graduating, 2016 to 2018. Back to RIDSAS with the high-risk team, 2018 to 2020. Then one of a handful of staff asked to open a new community supported living service, 2020 to 2024.

QUALIFICATIONS

- **BA in Human Services,** Psychology minor. University of Canterbury, 2012 to 2015.

THE NAME

Jamie Johnstone until I took my wife's family name. Anyone who worked with me before then knows me as Johnstone.

THE PROOF

Things you can open.

The support work is the fifteen years. This page is what I've built around it since, and where to see it.

05

Evidence from primary sources

Five official information requests granted on disability funding, providers and students, across New Zealand and Australia, and three more with MSD now. The Charities Register: 928 disability organisations and 2,536 annual returns. Vote Disability Support estimates. Seven quarters of Australian scheme data. The finding is that about a quarter of allocated disability funding is never used, and I'm publishing where and why.

Funding evidence base on request; the public report is in progress.

06

Building with agents

I run my own practice on the systems clients buy. An agent briefs me each morning. The inbox, the diary and the paperwork are held by systems I built, so my hours go where a person is actually needed. People on a Support Seat get the same thing, set up around them: their own Agent inside Claude, theirs to see, take or delete.

neurosupport.co.nz/about · /how-it-works

07

Accessible information tools

An information tool that answers from a curated knowledge base, says plainly what it isn't, and stores nothing anyone types into it. Built for one bloke who needed it, then opened to everyone, and now offered free to every NASC in the country. The website is mine too, built and rebuilt twice. This CV is the newest one: a version you can ask questions. The idea arrived one evening and was built and working in about an hour, on the same engine.

guide.neurosupport.co.nz/adhd-pathway · /family

THE CURRENT CHAPTER

Emerge gave me the knowledge of community services and the confidence to combine all my years into one service that meets the needs of my community.

Neuro Support is a specialist support service. I build externalised executive function systems with clients, for the worst day rather than the best one. On a Support Seat, a person gets their own Agent inside Claude, and a worker you can book, online or in person. They can look at it, take a copy or delete it any time, and they choose who else is in.

> About a quarter of disability funding in New Zealand and Australia is allocated and never used. Neuro Support measures where, explains why, and builds the systems that turn allocated funding into support.

WHAT I'M NOT

Not a clinician, therapist or counsellor. I don't offer te ao Māori or Pacific cultural capability; that sits with people who hold it properly. I'm one person, so I'm nobody's capacity answer. Better you hear that from me.

HOW ONE PERSON DOES THIS

AI agents as working partners since March 2026, and a company brain I can ask anything about the business. Built that way, in eight months: the service and its Protocol; the funding research; the website, twice; more than a dozen guides; invoicing and bookings automated end to end; the privacy and safeguarding documents; two tender bids; the brand. The full inventory is at neurosupport.co.nz/jamie.

ASK IT There's a version of this CV you can put questions to, at neurosupport.co.nz/jamie. It answers from these two pages and the links on them, and it keeps nothing you type.